

#### NATIONAL PRODUCTIVITY COUNCIL

(UNDER DPIIT, MINISTRY OF COMMERCE & INDUSTRY, GOVT. OF INDIA)

Join NPC webinar on 25.06.2021: 11:00 Hrs. to 12:30 Hrs.

# **CONFLICT RESOLUTION STRATEGIES AT WORKPLACE**



## SPEAKER Profile

#### Shri Sachin Goyal

Shri Sachin Goyal is a well known corporate trainer for Posture-Ergonomics and soft skills trainings having experience of around 15 years. He has conducted more than 1500 talks for Indian and International participants on various topics. He is also a blog writer and article writer for various newspapers, web portals and magazines of India. He is visiting faculty in various institutions for counseling and training. He has received many awards in healthcare industry for education and trainings and is also a volunteer for 'Health, Hygeine and Safety' campaign. Shri Sachin Goyal has done advance courses in 'MEDITATION & ART OF LIVING' as a part of his stress management study.

# Moderators: Dr.Rajat Sharma, Director (ES)

#### Webinar Title: OFFICE HYGIENE

Webinar Date: 25.06.2021 | Duration: 1.5 Hours (11:00 Hrs. – 12:30 Hrs.) Webinar Participation Fees: Rs. 354 /- only (Inclusive of GST)

**About the Webinar:** As John Steinback said," "All war is a symptom of man's failure as a thinking animal.". Conflict is the one factor which contributes towards decrease productivity and quality. This often results in negative emotional states and behaviors intended to prevail. Conflict is an inevitable element in our society and in the world. The incapable and inefficient strategies of Conflict Resolution fail to resolve the disputes. Now, it's time to learn the effective strategies to resolve conflicts. Conflict Resolution is important for Employee Welfare, to create a positive image, to increase work efficiency and to provide healthy environment.

**Webinar Coverage:** A short session on 'Conflict Resolution' is designed by NPC to increase the productivity and quality of any project. The basic objective of this program is to enhance skills and knowledge to resolve conflicts at workplace.

## Key Take Away from the webinar:

- Overview of Conflict Resolution and its importance
- Outcomes of Conflicts and Conflict resolutions
- Strategies of Conflict Resolution
- Conflict Resolution Model
- Maintaining Emotional and Mental stability

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